

Parent Activation } Step by Step Instructions

**Welcome!** We're excited to introduce you to your FastDirect service, a powerful system designed to help you connect with your school. Please follow the instructions listed below in order to activate your account.

Name:

Activation Code:

- **Step 1:** Connect to the Internet.
- Step 2: Go to your login page by typing the following URL (website address) into the address bar (NOT the search field): https://ssl.fastdir.com/stjhnsch \*The URL is case sensitive and should be typed exactly as displayed above.
- **Step 3:** On the left side of the login page, please click on the link titled, <u>Parent</u> <u>Activation</u>. Complete the form (see sample form below) using the activation code that was provided by the school office.
- **Step 4:** Click the 'Submit' button to send the information to FastDirect.
- **Step 5:** Within 24 hours, our HelpDesk (**fastdirectnotification@fastdir.com**) will send you an e-mail with the subject title, FastDirect School Parent Activation. This important e-mail contains your temporary screen name and password so that you may log on to your school's FastDirect site.

## **Sample Parent Activation Form:**

Your name:	Fname Lname	]
Address:	1 Street	]
City:	City	]
State:	ST	
Zipcode:	55555	
Phone:	555 - 555-5555	
Email:	email@email.com	(only 1 email address)
Activation Code:	555555	

## **HELPFUL TIPS:**

- You will NOT receive a screen name and password if the activation form (like the example above) is not completed or does not match the information on school record.
- To help ensure delivery of our confirmation e-mail, please add our address (fastdirectnotification@fastdir.com) to your contacts.
- If you still do not receive our confirmation e-mail within 24 hours, please contact your school office.

**Thank you** for using FastDirect Communications to strengthen your school community. We hope you enjoy the enhanced connection between your family and school.

Sincerely, The FastDirect Communications Team